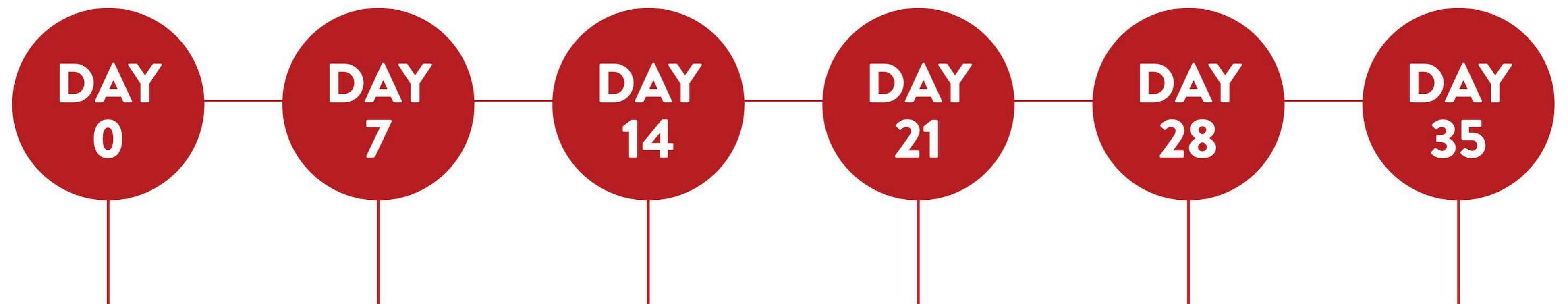


# WHEN PAYMENT CAN'T FLOW SMOOTHLY



Contractor submits  
**a proper invoice**  
(trigger).

Owner must issue  
**a Notice of  
Improper Invoice**  
or the invoice is  
deemed proper.

Owner issues a  
**Notice of  
Non-Payment**  
(amount and  
reason).

Contractor flows  
**the Notice of  
Non-Payment**  
down the chain.

Owner pays  
**undisputed  
amounts.**

Contractor issues **Notice  
of Non-Payment**, gives an  
**undertaking to refer to  
adjudication** within 21  
days, and **pays undisputed  
amounts** received.